

CAREER PATH SPOTLIGHT

Service Engineer

Service Engineers are the technical problem-solvers who keep advanced manufacturing running. They install, repair, and maintain CNC and manual machinery at customer sites — playing a key role in delivering a great customer experience. **A Service Engineer role is a strong fit if you like variety, technology, independence, and the satisfaction of fixing complex machines. It's a career where you continue learning every day — and no two days look the same.**

Why This Career Matters

- ▶ Work directly with cutting-edge manufacturing technology
- ▶ Solve real-world mechanical, electrical, and software challenges
- ▶ Build strong professional relationships with customers
- ▶ See the impact of your work immediately on the shop floor

What You'll Do

- ▶ Install CNC & manual machines at customer facilities
- ▶ Troubleshoot & repair hydraulic, electrical, electronic, pneumatic, software, and mechanical systems
- ▶ Communicate with customers and ensure high-quality service
- ▶ Document your work and stay aligned with service supervisors
- ▶ Travel to customer sites, gaining experience in a variety of manufacturing environments

What to Expect

- ▶ Travel to customer locations (~90% of the time)
- ▶ Opportunities for overtime
- ▶ Hands-on work in active shop environments

What Makes Someone Great in This Role?

- ▶ A passion for hands-on technical work
- ▶ Resourceful problem-solving — especially when working independently
- ▶ Strong communication and customer service skills
- ▶ Ability to stay organized and manage your own schedule

GREAT FIT FOR STUDENTS STUDYING:

- ▶ Mechatronics
- ▶ Robotics
- ▶ Automated Machinery Systems
- ▶ Mechanical/Electrical/Electronics Technology
- ▶ Automation Technology

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Meets Real Impact**



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